



**SYSTEM ONE PUMP WARRANTY**  
 For Frame: S, SD, A, LD, IPP, M  
 and Vortex Pumps

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Section	001

**PRODUCT WARRANTY**

Blackmer / A Dover Company warrants its products free from defects in materials and workmanship under normal use and service for which its products were designed. This warranty is for a period of 12 months after installation or 18 months after shipment from the factory, whichever comes first. If its products should fail through defect in workmanship or material within the warranty period, Blackmer must be notified in writing within the warranty period of such defects and shall have the option of requiring return of parts or product to its factory for verification of any claim.

The warranty is in lieu of any other liability for defects. BLACKMER MAKES NO WARRANTY OF MERCHANTABILITY AND NO WARRANTY THAT ITS PRODUCTS SHALL BE APPROPRIATE FOR ANY PARTICULAR PURPOSE, nor are there any other warranties, expressed or implied, by operation of law or otherwise. This warranty does not cover any expense (labor, lost production, travel expense, etc), incurred in repairs or alteration made outside the Blackmer factory without prior authorization, nor does it cover in any way the performance of equipment which has been revised or altered by others. The customer is wholly responsible for establishing the suitability of the product for his particular application and for operating conditions, which do not exceed published product limitations. Blackmer shall not be liable for damages or delay resulting from or related to defective products, nor for consequential, special or contingent damages for breach of warranty.

Product returns must be processed by an authorized Blackmer representative. The guide for Product Return For Warranty Inspection as defined in BLACKMER's GENERAL SALES POLICY (page 001-001 or 001-001a) must be adhered to.

**POWER END - FIVE YEAR PERFORMANCE ASSURANCE**

Should any power end component fail within 5 years of the original installation, including bearings or shafts that have fractured, a free replacement component will be provided.

*This offer is limited to a claim for one of each component per power end.*

**MECHANICAL SEALS - ONE YEAR PERFORMANCE ASSURANCE**

Should any factory supplied and installed mechanical seal fail within one year after the sale of the pump and seal, a spare parts kit (with materials the same as the original seal) will be provided at no charge.

Program includes power end conversions that were purchased with Blackmer System One back cover conversions.

*Limit of one seal claim per application.*

**LIMITATION OF LIABILITY**

Blackmer's obligation under the warranty is expressly limited to replacing defective seals or parts of the seal and/or power end. In no event will Blackmer be liable for labor, lost production, damage or loss to persons or property, or consequential damages.

The warranty for shafts covers a shaft failure due to breakage or fretting caused by the factory installed mechanical seal. Any other type of surface damage (corrosion, erosion, damaged keyway or bending of the shaft) will not be covered.

Damage to shafts, labyrinth seals or wet end components as a result of a bearing failure are not covered under the warranty program.

The warranty covers replacement of the failed bearing only. The other bearing or entire rotating element is not included.

This warranty excludes coverage for erosion and corrosion. Pumps and seals must be installed, operated, and maintained within System One pump specifications and design parameters. An authorized Blackmer representative must approve applications including environmental controls. Warranty exceptions are intentional or gross misuse.

For the extended warranty to be valid, a Pump Information Form for Serial Number Assignment must be supplied to Blackmer prior to shipment for all complete pump orders and power end orders.